



# THE TRAVEL ADVANTAGE

WINTER 2010 EDITION

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**Travel Services**  
Representative



WELCOME TO KLINGERMAN TRAVEL'S FIRST EDITION OF THE TRAVEL ADVANTAGE.

As a traveler, you have the advantage of two AMERICAN EXPRESS travel offices right here in New London and Old Saybrook. This gives you the buying power and clout of AMERICAN EXPRESS coupled with the detailed care of a local, family owned business. Did you know we are approaching our 50th anniversary? That is a strong testament to our commitment to the community and to our travelers.

Many of you have joined us on one of our escorted tours or cruises. You appreciate the care we take to ensure every detail meets or exceeds your expectations. Look inside to see our latest ventures. Check out our cruise in April flying down to Miami to board the *Jewel* for a two week Caribbean cruise, sailing back to New York. Or, travel with us to China in May to see the Great Wall and EXPO 2010 in Shanghai. If you love Italy, you'll really love our trip in September to Rome and the Amalfi Coast. We would love to show you the world!

To our valued clients, thank you for trusting us with your travel plans. If you haven't experienced the expertise of our travel counselors, give us a call. Travel is what we do every day, all day, and that is your travel advantage.



## WHY USE A TRAVEL AGENT?

Planning a trip today can be confusing and time consuming. A travel agent not only arranges the various modes of transportation, but also may be able to save you money with early booking discounts, special fares, hotel deals and travel advisories. Don't take our word for it. See what the former president of Crystal Cruises, Joseph A. Watters, has to say about using a travel agent.

### What special services do travel agencies offer?

As the travel industry grows more competitive, travel agencies increase the quality and type of services they offer. Travel agents can arrange all types of domestic and international travel, from hotel and resort accommodations to air and ground transportation, including car rental needs and tour packages. They can provide assistance with travel insurance protection, passport and visa applications, inoculation procedures and other foreign travel requirements. Many have toll-free phone numbers and offer meeting planning and incentive travel services.

Some travel agents maintain automated individual profiles that include the client's frequent flyer number, airline seating preference, smoking or non-smoking designation and other specifications for a custom-designed trip.

### Who uses travel agents?

Travel agents are the leading distributors of travel products and services. Travel agents sell:

- 87% of cruises
- 81% of all tours and packages
- 51% of all airline tickets
- 47% of all hotel stays
- 45% of all car rentals

(source: 2004 travel industry survey/Travel Weekly)

Agents are the only unbiased professionals who can sort through nearly 100,000 daily changes in airfares alone.

*The following is an excerpt from an open letter by Joseph A. Watters, former President of Crystal Cruises, to newspaper and magazine travel editors:*

**Dear Travel Editor,**

"Why should I use a travel agent?" As a veteran travel executive, that's a question I'm often asked. Today, with the overwhelming number of sources for travel information (the Internet, cable television, newspapers, magazines, guidebooks, etc.) it's no wonder the consumer is confused. Yet that's precisely why the services of a professional travel consultant are more valuable than ever.

In January, the television news magazine 20/20, reported the results of a test in which travel agents beat consumers at uncovering the best airfares. However, it is much more than the "lowest fare" that provides the compelling argument for a good travel agent.

The use of outside service providers for many transactions, such as tax preparation, isn't questioned. Similarly, if one is going to spend hundreds or thousands of dollars, as well as a good chunk of valuable leisure time, it makes great sense to use a professional.

Sincerely,

Joseph A. Watters

Book any cruise or package as advertised in this publication prior to 03/15/10 and receive a **\$50 GIFT CERTIFICATE** toward any future cruise or tour package through Klingerman Travel.



## CARIBBEAN ESCAPE ON THE NORWEGIAN JEWEL April 10 - April 24, 2010 • Miami to New York

Escorted by Paula Mazzalupo & Tom O'Brien

**From \$1,175** per person (inside cabin)

Sail from Miami on this 13-day cruise that visits Mexico, Belize, Honduras, Aruba, Curacao and the British Virgin Islands.

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NORWEGIAN CRUISE LINE®  
FREESTYLE CRUISING®

## Legendary Performers Will Debut on NCL's NORWEGIAN EPIC



When she debuts in May 2010, Norwegian Cruise Line's *Norwegian Epic* will change the face of cruise line entertainment. In an industry first, Blue Man Group will perform in the ship's 685-seat Epic Theater. Blue Man Group is best known for their wildly popular theatrical shows

and concerts, which combine music, comedy and multimedia theatrics to produce a totally unique form of entertainment.

One of the world's largest and most renowned tribute shows will also be featured aboard the *Epic*. Legends in Concert is known as the pioneer of live tribute shows and has assembled the greatest collection of live tribute artists and celebrity look-alikes in the industry. In addition, Howl at the Moon, the world greatest rock n' roll dueling piano show has recently joined the star-studded entertainment lineup.

*Norwegian Epic* will have multiple, specially-designed entertainment venues throughout the ship so that guests can choose from a wide variety of entertainment each evening of their cruise. No longer will entertainment be focused on two nightly shows in one large main theater. A number of entertainment options in specially-designed venues will be offered – some offered for the first time ever at sea.

On this ship, guests will find the only "big top" at sea. In this intimate 265-seat theater-in-the-round, famed producer/director Neil Goldberg will present *Cirque Dreams*® and *Dinner*. This interactive theatrical dining experience will be performed in the air, while juggling dinner courses, with music, mayhem and acrobatic imagination.

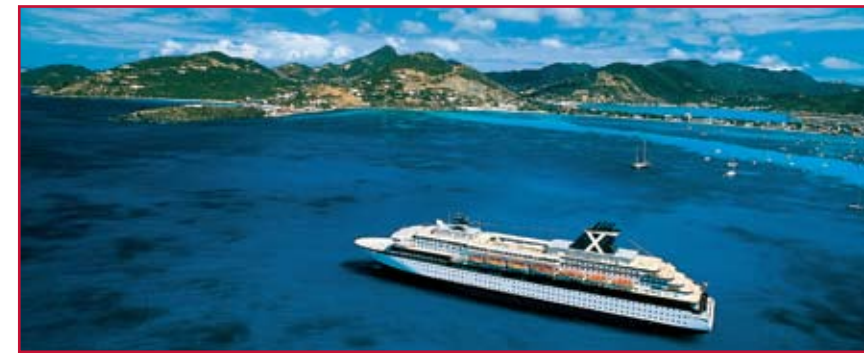


*Norwegian Epic* will offer the next generation of Freestyle Dining with 14 restaurant choices – the most at sea – and 18 bars and lounges. The ship also boasts unique nightlife options with the first Ice Bar at sea; an expansive Aqua Park with the largest bowl slide at sea, The Epic Plunge.

Other highlights include: a 33-foot high, 64-foot wide extreme rock climbing wall and the first ever rappelling wall at sea; the most bowling lanes at sea with six in two venues; a mixed-use sports deck; as well as three separate kids' and teen activity areas and the first squash court at sea.

The ship incorporates several new types of accommodations, most notably the curved New Wave staterooms, comprising 60 suites and villas on two private decks at the top of the ship.

*Norwegian Epic's* first Eastern Caribbean sailing from Miami is scheduled for July 17, 2010 and alternating Eastern and Western Caribbean itineraries are scheduled through April 2011. **Call your Klingerman Travel agent for more details.**



## ESCAPE TO BEAUTIFUL BERMUDA

Six hundred fifty miles off the coast of North Carolina lies a 21-mile long necklace of islands known as Bermuda, where troubles melt away in the warmth of the sun. For generations, romantics have flocked to the shores of Bermuda, seeking refuge from the mundane routine of life for a peaceful interlude with nature. It remains an idyllic island paradise with 22 miles of pink sand beaches, clear sparkling waters and world-class golf. In the ports of Hamilton, St. George's or at the West End, one of the first things you'll notice is that the people are genuinely friendly. Wander through the charming town of Hamilton, with its pastel houses and unique shops. Southeast of town, in Paget Parish, is the Bermuda Botanical Gardens.

Founded in 1612, St. George's is a storybook town, filled with narrow alleys that wind past historic buildings, charming houses and gardens. Here you can take a self-guided walking tour, which begins at the State House (built in 1620) and continues to St. Peter's Church, Town Hall and Bridge House (complete with an art gallery).

At the West End, check out Gibb's Hill Lighthouse. Built in 1846, the white, cast-iron structure offers an excellent view of the island. And be sure to see the Maritime Museum, home to an impressive collection of shipwreck artifacts.

One of the best ways to visit Bermuda is aboard a cruise, which conveniently often sail from New York. **Call your Klingerman Travel agent for more details!**

## ROME & THE AMALFI COAST

Escorted by Gene & Alice Klingerman Stickney



Visit Rome, Ravello, Villa Rufolo, Vietri-sul-Mare, Sorrento, Amalfi Coast, Paestum, Island of Capri, Pompeii and Naples

Sept. 9-18, 2010

**\$2,974** per person double plus \$314.20 taxes\*  
 \*single supplement \$450

This carefully designed itinerary leads you through the changing Italian landscapes – from the rich history and glory of Rome to the scenic Amalfi Coast – while also visiting the ruins of Pompeii and the grand palaces of Naples.

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A deposit of \$300 per person is required at the time of booking. Final payment is due by Jun 15, 2010.

### What's included:

- Round trip motorcoach from New London & Old Saybrook
- Gratuity to above driver and skycaps at U.S. airports
- Round trip air to Rome
- 8 nights hotels – 2-Rome / 5-Amalfi Coast / 1-Rome
- 8 breakfasts, 1 lunch, 4 dinners including local wines
- Tour manager in Italy
- Sightseeing per itinerary
- Services of Klingerman Travel escorts

### CRUISING RE-IMAGINED

# EPIC

In 2010, Norwegian Epic will make her home in Miami, as she begins to sail year-round to the Caribbean. She will offer more choices than ever before. More world-class entertainment, more connecting and innovative staterooms, and more balconies. And she promises to be more than you ever imagined a cruise vacation could be.

**7-Day Caribbean**  
 from **\$629\*** pp  
 Round-trip Miami

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\*Fare is shown in U.S. Dollars. Offer applies to select sailings. Fare is cruise only, per person, based on double occupancy. Government taxes and fees are additional. Onboard service charges are additional and will be automatically added to your onboard account, and are subject to your discretion. See ncl.com for details. IMPORTANT NOTICE: NCL is suspending the company's fuel supplement for all voyages departing in 2009. The Company reserves the right to re-instate the fuel supplement for all guests should the price of light sweet crude oil according to the NYMEX (New York Mercantile Exchange Index) increase above \$65 per barrel. NCL may collect any fuel supplement charge in effect at the time of sailing, even if the cruise fare has been paid in full. Offers are based on availability, capacity controlled, not combinable with other offers, subject to change or cancellation without notice, and may be withdrawn at any time. Other restrictions apply. NCL is not responsible for typographical errors or omissions. Ships: Registry: BAHAMAS and UNITED STATES OF AMERICA. ©2009 NCL Corporation Ltd. 12/25/09

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**4 Nights from \$489**

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**Three for Free Inclusions:**

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- Daily buffet breakfast for
- Guaranteed 1 category upgrade
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- Hotel tax and service charges

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Rates are per person, double occupancy, based on specific available room categories and are valid for travel 1/4/10-5/31/10 and vary by hotel and departure date. Three for free is valid for booking and through 12/23/10. Blackout, weekend, holiday peak season surcharges apply. Rates and promotions are accurate of time of printing and subject to changes, exceptions and restrictions. Rates subject to change based on currency fluctuations. Not responsible for errors or omissions in the pricing of this ad. Additional higher priced packages available. Valid for new bookings only.

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**For more information call Klingerman Travel at 860-443-2855 or 860-388-1423**

## CHINA TOUR

May 12, 2010 to May 22, 2010

Escorted by Gene & Alice Klingerman Stickney

**\$2,995** per person double plus \$380 taxes\*  
 \*single or triple room rates on request

**What's included:**

- Round trip motorcoach from New London & Saybrook
- Driver gratuity and skycaps at U.S. airport
- 9 breakfasts, 7 lunches, and 7 dinners
- Services of two Klingerman escorts
- Tour manager in China
- All air transportation, rail and bus in China
- First class hotels
- Sightseeing as described in itinerary

**What's not included:**

- Cost of mandatory valid U.S. passport
- Cost of visa for China
- Meals not listed in Itinerary
- Gratuities to tour manager and motorcoach drivers in China
- Cost of insurance (highly recommended)

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# Celebrity's Back in Bermuda

Celebrity **X** Cruises®

CelebritySummit®

7-Night Bermuda Cruise

Sailing from Cape Liberty,  
Bayonne, NJ

April 25 - Sept. 5, 2010

Ocean View Stateroom from:  
**\$849\***

The first twelve staterooms  
booked by 3/15/10  
will receive a  
**\$100 Onboard Credit**

For information or reservations, call

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CELEBRITY CRUISES RESERVES THE RIGHT TO IMPOSE A FUEL SUPPLEMENT OF UP TO \$10 PER GUEST PER DAY ON ALL GUESTS IF THE PRICE OF WEST TEXAS INTERMEDIATE FUEL EXCEEDS \$65.00 PER BARREL.

\*Prices are per person, double occupancy, on select sail dates, cruise and tour only and in U.S. dollars. All itineraries and prices are current at time of printing and subject to change without notice. Government taxes and fees are additional. Certain restrictions apply. ©2009 Celebrity Cruises, Inc. Ships' registry: Malta. 09016662 • 11/2009

# EXPLORE THE NEXT WAVE OF INNOVATION

**OASIS** of the SEAS<sup>SM</sup>

7-Night Eastern Caribbean

Ft. Lauderdale, FL • Charlotte Amalie, St. Thomas  
Philipsburg, St. Maarten • Nassau, Bahamas  
Ft. Lauderdale, FL

Prices Starting From: **\$1,269\*\***



\*Royal Caribbean International® reserves the right to impose a fuel supplement of up to \$10 per guest per day on all guests if the price of West Texas Intermediate fuel exceeds \$65.00 per barrel.



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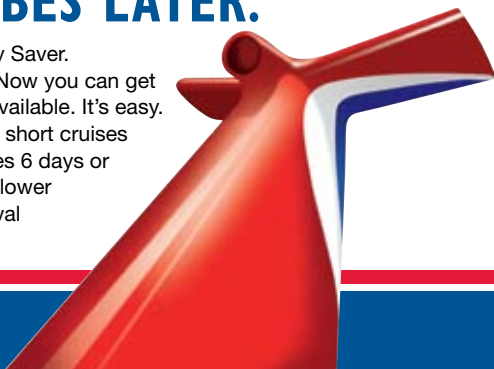
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Ships' registry: The Bahamas and Panama.



Save up to \$100 per couple on  
2010 travel to Punta Cana!



**Book NOW for Reduced Rates!**

3 All-inclusive nights  
from \$389 per person!

The Majestic Colonial Punta Cana is a beautiful all-inclusive, all-suite resort, situated on one of the most beautiful beaches in the world.

All-Inclusive Package Prices are Per Person and Include:

- Roundtrip hotel transfers
- 3-Night hotel accommodations
- Hotel tax and services
- All meals, drinks & snacks
- Daily activities
- Nightly entertainment
- Non-motorized water sports
- Much more!

**Stay 7 nights or longer and receive one complimentary round of golf!\***

Booking Window: Now – 4/1/10 • Travel Window: 5/1/10 – 5/23/10

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Tours operated by Travel Impressions. Summer Early Booking promotion is valid for travel 5/1/10 – 12/23/10 when booked by 4/1/10. Up to \$100 savings per couple is based on a 3-night stay in a Junior Suite Standard with Jacuzzi room category. Rate is land only, per person, based on double occupancy. Rate valid for travel 8/1/10 – 10/31/10 when booked by 4/1/10 and varies by hotel and departure date. \*Complimentary round of golf is per adult. 7-night minimum stay is required. Golf cart is mandatory and not included. Offer not applicable for guest staying in the Junior Suite with Jacuzzi. Rates and promotions are accurate of time of printing and subject to changes, exceptions and restrictions. Rates subject to change based on currency fluctuations. Not responsible for errors or omissions in the pricing of this ad. Additional higher priced packages available. Valid for new bookings only.

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